

Flu 2020: Aldermoor Surgery Flu Plan



This year we have to factor in social distancing into our flu vaccination schedule and so we are introducing new systems to keep everyone safe. Every patient who is eligible for a flu vaccination will receive a letter inviting them to book an appointment. Letters will be sent via the following options:-

- Post
- Sent electronically via text message with a link to your invitation letter

Each letter has a **unique bar code** which is connected to your own personal details. You must bring this letter with you when you attend your appointment. The bar code will be scanned and uploaded to your medical record. **Without the bar code we will not be able to give you the vaccination, therefore it is imperative that you bring the letter/mobile link with you to your flu appointment.** We will be sending letters out in batches so please do not contact the surgery to make an appointment before you have received your letter of invitation.



Who should get the flu vaccine?

This year the flu vaccine is being offered free on the NHS to:

- adults 65 and over (including anyone who will be 65 by the 31st March 2021)
- People with certain medical conditions for example: - Diabetes, Respiratory problems, Heart conditions, immune conditions (including children in at-risk groups from the age of 6 months)
- Pregnant women
- Carers – including people living with someone who's at high risk from coronavirus (on the NHS shielding patient list)
- Children aged 2 and 3 years on 31st August 2020
- **All other child age groups must be done at the child's school only**
- Frontline health or social care workers

Everyone eligible needs to pre-book an appointment once they have received their invitation letter



Children aged 2 and 3 should attend an appointment at the surgery.

Clinic dates to be confirmed

We shall keep a very limited number of flu appointments at the surgery which will be reserved for **at-risk children**.

All other age groups must have the vaccinations at school. We have only been allocated vaccines for the number of children in the cohort 2 – 3 years

Home visits are available - for medically housebound patients only.

Solent Medical Services will be providing this home visiting service. If you were on the list for a home visit last year you will be on the list for this year. However we will be formulating a list of housebound patients, therefore please ring reception and ask for your name to be put on the home visiting Flu list.

Home visit slots are strictly reserved for those patients who physically couldn't get into a car to attend an appointment with the help from family, friend or a taxi.



How to book:

If you are eligible:

Once you have received your invitation Please telephone Reception any week day from 1st September onwards to book your flu vaccination on 02380 241000, If you can, please telephone after 11:am or between 4 - 5pm 6.30pm when the phone lines are usually a little quieter.



If you are aged 50-64:

- If you do not have a long term condition, you shall only become eligible later in the season. We will text you when further details are announced, so please let us know if you recently changed your mobile number. Details will also be on our website and Facebook page.

How to decline

- If you already know that you don't want a flu vaccine at all please call to tell us. You could also email to decine@soccg.aldermoorsurgery@nhs.net that's easier so that your vaccine can be offered to someone else who needs it: This year more than ever, this is very important as vaccines supplies are expected to be in extremely high demand.
soccg.aldermoorsurgery@nhs.net



Flu 2020: Frequently Asked Questions



When **When are the flu appointments available to be booked?**

Alder Moor Surgery will open up appointments for booking into a flu vaccine clinic from 1st September



When do the flu clinics start?

The pre-booked clinics will be scheduled to start from 16th September, once stock delivery dates are confirmed. We will be holding different clinics for each age bracket. **Please inform reception with either your age or medical condition when booking so that you are booked in the correct clinic**

- Over 65 years and over (**Priority bookings**)
- Patients who have a chronic disease under the age of 65 (**Priority bookings**)
- Pregnant ladies (**Priority bookings**)
- Children ages between 2 and 3 year (Priority bookings)
- New cohort of 50 to 64 years with no chronic disease
- Carers



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- Pregnant women
- Carers – including people living with someone who is at high risk from coronavirus (on the NHS shielded list)
- Children aged 2 and 3 on 31st August 2020 (all other age groups will be vaccinated at school)
- Frontline health or social care workers



I am aged 50-64, am I also now eligible?

Later in the year the flu vaccine is expected to be available to people aged 50 to 64.

More information will be available for this new age group later in the autumn until then all other eligible groups will be given priority booking. Please ensure we have the correct mobile number so that we can send a text to invite you to book.



I am almost 65, am I eligible now?

Yes. As with previous years, anyone who will be 65 years old by 31st March 2021 will be entitled to receive a flu vaccine from the 65+ supply even before they physically turn 65.



Can I have my flu vaccine when I am coming up the surgery for another medical reasons?

Yes, but only if you have an appointment and only if time allows on the day.

If an eligible patient is already coming to the surgery for a face to face appointment with a GP or one of the nursing team a flu vaccine can potentially be given if time allows and we have your barcode.