Were your patients satisfied with eConsult?

|  |  |
| --- | --- |
| 100% | patients who were satisfied with the service |
| 75% | patients who would recommend the eConsult service to family and friends |

What were your patients' care outcomes after using eConsult?

|  |  |
| --- | --- |
| 100% | patients who said their issue was completely resolved seven days after using the service |
| 100% | patients who did NOT have to contact the GP practice or any other health service for the same problem in the week after consulting online |

Did patients say they were contacted in time?

|  |  |
| --- | --- |
| 100% | patients who said they were contacted by the stated response time |

How did patients hear about eConsult?

|  |  |
| --- | --- |
| 50% | *"My GP told me about it"* |
| 50% | *"From the GP practice website"* |
| 25% | *"Someone else from the GP practice told me about it"* |